

Notice to all Registered Account Holders

# Exciting changes to salvage auctions at MPI

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To offer a more transparent and accessible auction process from start to finish, Manitoba Public Insurance (MPI) is working with Impact Auto Auctions (Impact) to allow customers to view, bid, purchase and pay for MPI Salvage Items online starting later this month.

Live online auctions hosted by Impact with MPI Salvage Items will begin on Wednesday, September 30, 2020 and continue to be held weekly every Wednesday. With the move to a more accessible online format, MPI will no longer hold in-person salvage auctions.

As we move to align with the majority of other salvage sellers in Canada, this shift to online-only auctions will make MPI's processes more cost-effective, and in turn, contribute to overall lower insurance rates for all Manitobans.

## What does this mean for buyers?

Through this new easy-to-navigate online system, buyers can expect a more comprehensive package for each MPI Salvage Item before they even place a bid – more photos, including a 360° view of the exterior and interior of most vehicles, current odometer readings and more!

Working with Impact will allow MPI to provide a completely online-only bidding and buying platform which will modernize our processes and improve the buying experience for our customers. This means they will have the convenience of completing the entire process from the comfort of their home, office and anywhere in between on their mobile device.

This new open bidding model will also allow buyers to make more informed buying decisions by following along in real-time during auctions as well as using the pre-bid and maximum bid features. It

also immediately provides information on the successful buyer and the selling price making it unnecessary for MPI to post the results.

If you are a current buyer, we will be sharing more information with you directly soon about new registration requirements and our new weekly buying process.

Should you have any questions or would like more information on these changes, please contact Salvage Operations at 204-985-7844 during business hours (Monday to Friday, 8:30 a.m. to 4:30 p.m.) or [mpisalvage@mpi.mb.ca](mailto:mpisalvage@mpi.mb.ca).